



City of Piggott
 Municipal Light, Water & Sewer
 194 W Court St
 Piggott, AR 72454
 (870) 598-3243
 cityofpiggott.org

Application for Residential Utility Services

Primary Applicant: _____

Secondary Applicant: _____

Service Address: _____

Mailing Address, if different: _____

Contact Phone #: _____

Contact Phone #: _____

Primary Applicant

Secondary Applicant

Social Security #: _____

Social Security #: _____

Employer: _____

Employer: _____

Employer Address: _____

Employer Address: _____

City/State/ZIP: _____

City/State/ZIP: _____

Employer Phone #: _____

Employer Phone #: _____

Customer History: Has either applicant had utility services with MLWS in the past? Yes No

If yes, at what address? _____ Approx. when? _____

LIST ANY OTHER NAMES THE UTILITIES MAY HAVE BEEN UNDER, SUCH AS MAIDEN NAMES ETC. _____

Ownership Status:

Home Owner Rent/Lease Agreement (PROVIDE PROOF OF HOME OWNERSHIP OR RENT AGREEMENT)

Name & Phone# of Landlord/Lessor: _____

Emergency Contact: (will be allowed to receive service information in case of an emergency)

Name: _____ RELATION _____ Phone #: _____

Name: _____ RELATION _____ Phone #: _____

Name: _____ RELATION _____ Phone #: _____

OFFICE USE ONLY

Service Start Date: _____

Deposit Amount: \$ _____

Account Number: _____

Account Setup/Transfer Fee: \$ _____

Comments: _____

Received by: _____

Additional Services: If you wish to sign up for any of the following, please check the corresponding box and fill any information required.

Paperless Billing – Be green! Send your monthly utility invoices directly to your inbox

Email Address: _____

Bank Draft – Have your utility balance automatically withdrawn from your bank account each month

- Ask for a Bank Draft Authorization Form

Agreement for Utility Services

Application: Applicant, hereby referred to as "Customer", agrees that all listed information on their Application for Utility Services is true and correct. Customer understands that any change in the identity of the customer at a premise shall require a new or updated application and that MLWS may discontinue service until such new or updated application has been made and accepted by MLWS.

Billing and Payment: All utility invoices shall be due on the 10th on each month or the following business day and a 10% late fee will be assessed on past due balances on the proceeding day. A monthly utility service statement will be furnished to each customer and each statement shall indicate the amount due for service as determined by meter readings and other charges that may apply. Failure to receive a statement does not entitle the customer to an extension or agreement. MLWS reserves the right to estimate the monthly statement of any customer if unable to read the meter or meters for any valid reason.

Deposit: Unless otherwise agreed upon or waived by MLWS, Customer agrees to pay a utility deposit before services are connected. Customer also understands that additional deposit may be billed to their account if multiple payments are delinquent or rejected/returned within a calendar year. Additional deposit will also be required to reconnect services if they are disconnected for non-payment. Deposit amounts will be refunded to the customer(s) upon termination of services or twenty-four consecutive months of on-time payment.

Disconnection for Non-Payment and Termination of Service: Customer understands that if payment or payment arrangements are not made in a timely manner their services may be disconnected by MLWS. To reconnect services, Customer must pay past due utility balances in full as well as any applicable service fees or additional deposit amounts. Customer agrees to notify MLWS in a timely manner to terminate services in the Customer's name. Customer understands that all utility consumption used under their name will be billed to them until services are terminated.

Liability of Balance: Customer understands that all persons over the age of eighteen, excluding emergency contacts, listed on their utility application will be held liable for any balance left owed to MLWS. Full payment of past due or written off balances must be paid before services can be transferred or reconnected. If payment or payment arrangements are not made within six months of the date of termination or disconnection of services, Customer understands that their balance and information may be turned over to a collection agency.

Protection of MLWS and Access to Premises: The Customer will protect the Utility's property on the Customer's premises from loss or damage and will permit no one who is not an agent of the Utility to remove or tamper with the Utility's property. The Utility will have the right of access to the Customer's premises at all reasonable times for the purpose of installing, reading, inspecting, repairing, or removing any meters or devices owned by the Utility.

Communications Regarding Your Account: Customer agrees that MLWS, or any collecting or servicing agency retained by MLWS, may contact customer via any method of communication listed on their utility application or otherwise associated with their utility account and will be liable for any fees incurred for the communication.

The undersigned hereby understands and agrees to the Agreement for Utility Services above and agrees to comply with all City of Piggott and MLWS rules, regulations, policies, and ordinances regarding their utility service.

Primary Applicant: _____ **Date:** _____

Secondary Applicant: _____ **Date:** _____